

**Telemedicine Services to a
Mobile Crisis Response Team**

RFQ # 2024-11-12

Addendum #1

- 1) Can you please confirm approximate anticipated volume of monthly patient encounters?
 - a. Based upon our available data the approximate anticipated volume of monthly patient encounters is 30.
- 2) Will these patient encounters be telephonic only or does the Park County prefer a video component?
 - a. Video is the preferred means of patient encounters.
- 3) Where will the patient be during the mobile crisis evaluation (home, Facility, ED, etc.). During patient encounter, will there a responder by the patient's side.
 - a. The encounters will be varied depending on where the patient is when the mobile crisis response team is dispatched. This could include, but not limited to, home, detention center, ER, etc.).
 - b. The mobile response team will be present during the mobile crisis evaluation, which is made up of 2 team members that are either a peer support specialist, first responder or paraprofessional.
- 4) When does Park County want to go live with this program?
 - a. Park County does not have an exact date of when it will go live with this program, but would like to be up and running as soon as possible.
- 5) Do our providers need to be credential through a specific facility/entity?
 - a. Your providers do not need to be credential through a specific facility/entity. However, the provide needs to be licensed in the State of Montana and meet the criteria set forth in the RFQ.